

UTTARAKHAND STATE LEGAL SERVICES AUTHORITY AT NAINITAL
E-TENDER NOTICE

The Uttarakhand State Legal Services Authority, Nainital invites E-tender for supply and installation of hardware under e-Courts (Phase- II) Project in two-cover system (Technical & Financial).

The last date of submission of E-Tender is 29/11/2018 at 01 PM. The details of Tender documents along with terms and condition of tender can be downloaded from "<http://uktenders.gov.in>" and on the official website of Uttarakhand State Legal Services Authority, Nainital i.e. "<http://www.slsa.uk.gov.in>".

Sd/-
Member Secretary



e-Tender for supply and installation of hardware under e-Courts (Phase- II) project

TENDER NO:/ 1283/UKSLSA/eCourtsHardware2017

Date: 19th November, 2018

Disclaimer

The information contained in this etender document or subsequently provided to Applicant(s), whether verbally or in documentary form by or on behalf of the Member Secretary, Uttarakhand State Legal Services Authority, Nainital any of its employees or advisors, is provided to Applicant(s) on the terms and conditions set out in this ETENDER document and any other terms and conditions subject to which such information is provided.

This ETENDER document is not an agreement and is not an offer or invitation by the Uttarakhand State Legal Services Authority, Nainital or its representatives to any other party. The purpose of this ETENDER document is to provide interested parties with information to assist the formulation of their Application and detailed Proposal. This ETENDER document does not purport to contain all the information each Applicant may require. This ETENDER document may not be appropriate for all persons, their employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this ETENDER document. Certain applicants may have a better knowledge of the proposed Project than others. Each applicant should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this ETENDER document and obtain independent advice from appropriate sources. Uttarakhand State Legal Services Authority, Nainital, its employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the ETENDER document. Uttarakhand State Legal Services Authority, Nainital may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this ETENDER document.

E-TENDER DOCUMENT

" For supply and installation of Hardware under e-Courts (Phase- II) project"

ETENDER NO:1283/UKSLSA/eCourtsHardware2017

DATE: 19/11/2018

Uttarakhand State Legal Services Authority, Nainital (hereinafter referred to as "UKSLSA"), invites E-tender "**For Supply and Installation of Hardware under e-Courts (Phase-II) Project.**"

Proposals are hereby called from the Bidders having capability for above Project as per terms and conditions of the work order as per uploaded specifications electronically.

Bidders who wish to participate in this bid will have to register on <https://www.uktenders.gov.in/>. Further bidders who wish to participate in online bids will have to procure Digital Certificate as per Information Technology Act 2000 using which they can sign their electronic bids. Bidders can procure the same from any agency licensed by Controller of Certifying Authority, Govt. of India. Bidders who already have a valid Digital Certificate need not procure a new Digital Certificate.

Proposal in the form of BID are requested for the item(s) in complete accordance with the documents to be uploaded as per following guidelines:

1. Bidder shall submit their bids on <https://www.uktenders.gov.in/>.
2. Submit Bid Security and non-refundable bid processing fees in a separate sealed envelope super scribed with the bid document number to Uttarakhand State Legal Services Authority, Nainital office on or before due date.
3. Bids complete in all respects should be uploaded on or before the BID DUE DATE.
4. Services offered should be strictly as per requirements mentioned in this Bid document. Please spell out any unavoidable deviations, Clause/Article-wise in your bid under the heading Deviations.
5. After due date, the bidder will not be able to make any subsequent price changes, whether resulting or arising out of any technical/commercial clarifications sought regarding the bid, even if any deviation or exclusion may be specifically stated in the bid. However, Government of Uttarakhand reserves the right to seek revised financial offer.
6. Bidder shall quote the prices of services as mentioned valid for **180 days**.

Important Dates & Details:

S. No.	Details	Date/ Time
1.	Tender Uploading Date	19/11/2018
2.	Start Date of Bid Submission	19/11/2018
3.	Last Date & Time for Submission	29/11/2018, 1:00 pm
4.	Date & Time of Opening of Bids (Technical Bids)	29/11/2018, 3:00 pm
5.	Date & Time of Opening of Commercial Bids	Will be specified later
6.	Venue of Opening of Bids	Uttarakhand State Legal Services Authority, ADR Building, Nainital
7.	Tender Fees (Non-refundable)	Rs. 1500/-
8.	Earnest Money Deposit (E.M.D.) (Refundable)	Rs. 1,50,000/-
9.	Contact Details	Member Secretary, Uttarakhand State Legal Services Authority, Nainital – 263002 Ph- 05942-236552

Note: Please specify E-TENDER Number in all of your correspondences.

Section - 1: Introduction

The Uttarakhand State Legal Services Authority (UKSLSA), Nainital has been implementing the e-Courts Project in all District Legal Services Authorities (DLSAs) and Tehsil Legal Services Committees (TLSCs) (financed by GOI). The scope of the Tender is to equip all the District Legal Services Authorities and Tehsil Legal Services Committees with necessary Hardware in the State of Uttarakhand for its computerization. This Tender caters to the supply, testing, installation, and maintenance of Hardware systems and related sub-systems required for the Project. Sealed Tenders for Hardware, valid for a period of given in ETENDER, are invited to supply, install and operationalize the items as given in the “**Annexure: D**”.

The Hardware will be procured in a transparent manner through a competitive bidding process following the procedures stipulated in the Uttarakhand procurement rule. Selected bidder(s) would be required to provide warranty Support and Repairing services to the supplied Hardware through Service Support Centres / Resident Engineers in all the 13 Districts across Uttarakhand.

The selected bidder(s) shall be responsible for manufacturing, supply, testing, quality inspection, installation, delivery of the Hardware and provide warranty & support services for the requisite quantity of Hardware as per the scope of work during the entire project / contract period of the Agreement. The Bidder shall also be responsible for loading and installing any content provided by UKSLSA, Nainital for the Hardware before offering the same for Pre-delivery Inspection / Delivery.

Section – 2: Eligibility Criteria

The Bids must be complete in all respect and should cover entire scope of work as stipulated in the bid document. This invitation to bid is open to all bidders who qualify the eligibility criteria as given below:

S. No.	Eligibility Criteria
1.	The bidder should be an OEM/Company/Distributor/ having experience of minimum 5 years in India.
2.	The bidder must have direct authorization from major OEM (Original Equipment Manufacturer) for selling and supporting components offered. Bidder needs to furnish the authorization letter from Original Equipment Manufacturer in case of authorized partner/ representative/ system integrator.
3.	The bidder must have positive total turnover of at least Rs. 1 Crore (One Crore) for last 3 financial years.
4.	The bidder/OEM should have certification from an accredited and internationally reputed firms for ISO 9001:2008 (equivalent or higher).
5.	The Bidder should have at least one office in Uttarakhand and preferably support centers/logistics for the entire state.
6.	The OEM/ Distributor should be ready to supply the items in one shot within specific time.
7.	Bidder should not be under a declaration of ineligibility for corrupt or fraudulent practices issued by Government of India or by Government of any other State in India or by Government of Uttarakhand or any of the PSU in India at the time of bidding.
8.	Bidder should not have violated/infringed any Indian or foreign trademark, patent, registered design or other intellectual property rights any time anywhere in India.
9.	The bidder has not been blacklisted in the past by any of the State Governments across the country or Government of India or High Courts or the Hon'ble Supreme Court of India.
10.	The bidder shall not form any cartel with the other bidders.

Important Note: -

- **Bidder may quote rates of all or any one or more than one individual item(s). If bidder(s) is willing to supply only one item, then bidder(s) should quote zero '0' in the price of rest of the items. Uttarakhand State Legal Services Authority reserves its right to give work order to more than one firm for different items as per eligibility/feasibility and lowest price, for which no claim whatsoever can be raised by the bidder(s).**

- **Tender evaluation shall be done based on eligibility criteria, technical specifications, feasibility, suitability and price of individual item (not on the basis of total cost of all the items). Uttarakhand State Legal Services Authority reserves its right to give work order to more than one firm for different items as per eligibility/feasibility/suitability and lowest price, for which no claim whatsoever can be raised by the bidder(s).**
- **LAN points will cover laying of cable, installation of switches etc. as per requirement.**
- **Earlier VAT & Now GST or Payment Clearance Certificate up to date are necessary while submitting the bids.**

Section – 3: Scope of Work

The selected bidder is expected to carry out all activities covering Supply including delivery, installation and configuration setup, Testing, Quality Inspection in coordination with Uttarakhand State Legal Services Authority, Nainital.

Detailed scope of work for the project is as given below:

1. Supply and Delivery of Items

- a) Supply all the required quantities of items, as mentioned in the '**Annexure-D**' and having the specifications and all other accessories as mentioned in the Specifications provided in '**Annexure-C**'.
- b) Conduct 100% Quality inspection and testing and ensure that each and every Items complies to the specifications given in **Annexure-'C'** titled "Specifications for Hardware Items for DLSAs & TLSCs" and ensure that there should not be any physical damage(s) and shall contain all the required items accessories before declaring the all items as "Ready for delivery".

1.2. Scope of Supply

- a) Subject to the provisions in the bidding document and contract, the goods and related services to be supplied shall be as specified in the bidding document.
- b) Supply, Installation, Configuration, Operation, Onsite support of the listed hardware; Resident Support Engineer Manpower Supply. Operation of Call/ Service Centre for Grievance Redressal and support at all listed District Courts sites in Uttarakhand for smooth operations with 5 Years Onsite Warranty and Operational support from the date of Supply of listed Hardware as per the E-TENDER.
- c) The bidder(s) shall not quote and supply any hardware/ software that is likely to be declared as End of Sale in coming 3 years and End of Service/ Support in coming 5 years from the date of bid submission. If any of the hardware/ software is found to be declared as End of Sale/ Service/ Support in the period mentioned above, then the bidder(s) shall replace all such hardware/ software with the latest ones having equivalent or higher specifications without any financial obligation to the purchaser.
- d) The bid proposal shall be inclusive of a five (5) years onsite warranty support with Level 1 support from bidder and Level 2 support from OEM for all the hardware items including software applicable (if any) from the date of Delivery of materials adhering the ETENDER SLA clauses. The bidder shall obtain the successful installation and commissioning report form concerned authority at each location. The bidder shall maintain systems and peripherals supplied and installed under this E-TENDER in accordance with the provisions laid down in the clauses below during the warranty period.

1.3. Delivery Schedule:

The Bidder shall ensure that all the required quantities of the ordered items are supplied and delivered to the desired locations as per the schedule given by the Uttarakhand State Legal Services Authority, Nainital at the time of delivery.

1.4. Delivery Process

- a) All aspects of safe delivery shall be the exclusive responsibility of the Vendor. At the destination Site, the original packing will be opened only in the presence of concerned respective site/location Nodal Officer(s) and Vendor's representative and the intact position of the Seal for not being tampered which shall form the basis for receipt in good condition.
- b) Vendor must apply to the respective authority for issue of road permit /waybill in time.
- c) Delay on account of getting relevant permits shall not make Vendors' eligible for waiver of penalties.
- d) Delivery Challans needs to be signed and stamped on completion of delivery of items. In case any discrepancy with regard to sign, stamp or date etc on above Delivery Challans, a mail from concerned Nodal Officer may be treated as Delivery Challan.
- e) The Vendor should install all the items at specified site without any additional charge.
- f) Though the UKSLSA, Nainital will provide all the necessary documents for ensuring smooth delivery of goods at the respective destinations, it is the responsibility of the Vendor to deliver the goods in time.
- g) Subject to the conditions of the contract, the delivery of the goods and completion of the related services shall be in accordance with the delivery and completion schedule as specified in the bidding document or mutually agreed terms and conditions. The details of supply/ shipping and other documents to be furnished by the successful/ selected bidder(s) are specified in the bidding document and/ or contract.
- h) The contract for the supply can be repudiated at any time by the purchase officer, if the supplies are not made to his satisfaction after giving an opportunity to the bidder(s) of being heard and recording the reasons for repudiation.
- i) The Supplier/ selected bidder(s) shall arrange to supply the ordered materials/ system as per specifications within the specified delivery/ completion period at various offices/ locations mentioned in the bidding document and/ or contract.
- j) Shifting the place of delivery destination: UKSLSA, Nainital shall be free to shift the place of delivery within the same district. The successful/ selected bidder(s) shall provide all assistance including transportation in shifting of the delivered Items.

1.5. Installation Process

- a) During installation at site, if any item is found to be defective or broken, it will be replaced with new one by the Vendor at its own cost and risk within 15 days from the date on which the Vendor has been informed of such damage.

- b) Consolidated Installation Report, based on the successful installations of the individual items, duly signed by the concerned Site/location Nodal Officer identified by District Judge should be submitted to the Uttarakhand State Legal Services Authority, Nainital along with the bills.
- c) It may be noted that only the items technically tested/accepted as per Purchase Order shall be installed as per the schedule mentioned Below –

**Consolidated Proof of Installation Reports
At DLSAs & TLSCs, (Name)**

Purchase Order No. :-			Purchase Order Date :-				
No.	DLSAs & TLSCs Name & Address	Item Name	Serial No. of the Item	Date of Delivery at site	Date of installation and ready to use at site	Name of the Nodal Officer	Remarks
All items have been delivered & successfully installed at each site as per the purchase order.							
(Sign & Stamp) Chairperson, DLSA Or Chairperson, TLSC			(Sign & Stamp) Nodal Officer		(Sign & Stamp) Vendor		

Note: Please ensure that signatures are taken on each page of the consolidated report.

1.6. Applicable Law

- a) The Agency shall be governed by the Laws and Procedures established by the Government of India/State Government, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/processing.
- b) All disputes in this connection shall be settled in Nainital Jurisdiction only.
- c) The Member Secretary, Uttarakhand State Legal Services Authority, Nainital also reserves the right to modify/relax any of the terms & conditions of the Tender by declaring / publishing such amendments in a manner that all prospective Vendors/parties to be kept informed about it.

2. Help Desk Setup:

The selected Bidder as part of provisioning support for all the users at each DLSAs & TLSCs location site, will setup centralized help desk and coordinate with the respective OEMs/ of the Hardware deployed at DLSAs & TLSCs in Uttarakhand. The selected Bidder will undertake the following:

- a)** A Helpdesk shall be set-up for facilitating and monitoring of warranty services provided by the successful bidder through the service support centers / Resident Engineers.
- b)** Provide Help Desk services to track and route requests for service and to assist all the users in answering questions and resolving problems related to the IT Infrastructure installed at all the DLSAs & TLSCs of Uttarakhand.
- c)** Become the central collection point for contact and control of the hardware problem, hardware defects/change and service/incident management processes.
- d)** Shall provide a first level of support for the supplied hardware related issues and technical support at the delivered DLSAs & TLSCs location sites across the Uttarakhand State where the hardware will be installed.
- e)** Provide the following integrated customer support by establishing 9 hrs X 6 days Help Desk facility for reporting issues/ problems with the supplied hardware by the bidder.
- f)** Service desk is an application that facilitates the end-to-end service support. The proposed system should include all the supplied hardware by the bidder.
- g)** The bidder shall provide a standard operating procedure for the Help Desk, the document will contain the contact Nos., email IDs of the coordinators, call Centre staff, escalation matrix and call log-in facility.
- h)** On the receipt of the defect call, the Service Centre/ Resident Engineer shall expeditiously analyze the cause and if the defect reported cannot be handled by him/service centre, this should be reported to the company support centre. The bidder is responsible for replacing the defective goods or parts thereof with brand new genuine/ original ones having similar or higher specifications, at no cost to the purchaser and user in 2-4 working day.
- i)** In case the defect is not rectified by the Service Centre Representative / Resident Engineer and / or the all items/part is retained by the Service Support Centre / Resident Engineer, the problem will be logged at the Helpdesk and a ticket number shall be generated by the Helpdesk. While generating the ticket, the Helpdesk shall also capture contact information of the user like his /her Mobile Number / email ID to intimate the users after resolving the incident post repair or replacement (if applicable) within the given time.
- j)** The Bidder shall: Register the defects reported at any of the service support centre / Resident Engineer in system, generate ticket number and take steps to resolve the complaint and inform the user/complainant and / or take feedback from the user / complainant
- k)** The Bidder shall: Provide necessary telephonic support to all the users facing issues related to non-timely support / service from the Bidder's Service support centers / Resident Engineers deployed by the Bidder

Section – 4: Instructions to Bidders

1. Cost of Bidding

- The Bidder shall bear all costs associated with the preparation and submission of the Bid and UKSLSA will in no case be responsible for those costs, regardless of the conduct or outcome of the bidding process.
- The Bidder will have to remit Non-refundable Bid Processing Fees of **Rs. 1500/-** in the separate cover within the main sealed cover containing EMD, on or before the date & hour of submission of the bids at Uttarakhand State Legal Services Authority, Nainital office. Bid processing fees must be in the form of Demand Draft in the favor of **“Member Secretary, Uttarakhand State Legal Services Authority, Nainital”** payable at Nainital along with the covering letter. Please affix the stamp of your company on the overleaf of demand draft.

2. Bidding Documents

Bidder can download the bid document and further amendment if any available free on <https://www.uktenders.gov.in/> and upload the same on <https://www.uktenders.gov.in/> on or before due date of the Bid. Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or bid not substantially responsive to the bidding documents in all respect may result in the rejection of the Bid.

3. Amendment of Bidding Documents

- At any time prior to the deadline for submission of bids, Uttarakhand State Legal Services Authority, Nainital, for any reason, whether at its own initiative or in response to the clarifications requested by prospective bidders may modify the bidding documents by amendment & put on website.
- All prospective bidders are requested to browse our website & any amendments / corrigendum / modification will be notified on e-tender website only and such modification will be binding on them. Bidders are also requested to browse the e-Tender website i.e. <https://www.uktenders.gov.in/> for further amendments if any.
- In order to allow prospective bidders reasonable time to take the amendment in to account in preparing their bids, Uttarakhand State Legal Services Authority, Nainital, at its discretion, may extend the deadline for the submission of bids.

4. Language of Bid

The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and UKSLSA, Nainital shall be in English.

5. Sections Comprising the Bids

5.1 Bid Security Section:

Tender Processing Fees & EMD Details: The bid processing fee (non-refundable) & EMD (refundable) to be furnished to Uttarakhand State Legal Services Authority, Nainital office in a separate envelop on or before date & hour of submission of bid.

5.2 Eligibility & Technical Section:

Two Bid system - Two envelope/ cover system shall be followed for the bid:

- **Technical bid** – Qualification/Technical Proposal/ Fee Details as described in technical evaluation criteria termed as Technical Bid (**Annexure ‘A’**)
- **Financial bid** –Financial Proposal in the given format, termed as Financial Bid. (**Annexure ‘B’**)

*Bidder should also submit the original copy of all certificates at UKSLSA office.

6. Bid Forms

- Wherever a specific form is prescribed in the Bid document, the Bidder shall use the form to provide relevant information. If the form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. Failing to submit the information in the prescribed format, the bid is liable for rejection.
- For all other cases, the Bidder shall design a form to hold the required information.
- Uttarakhand State Legal Services Authority, Nainital shall not be bound by any printed conditions or provisions in the Bidder’s Bid Forms.

7. Fraudulent & Corrupt Practice

- Fraudulent practice means a misrepresentation of facts in order to influence a procurement process or the execution of a work order and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive the Uttarakhand State Legal Services Authority, Nainital of the benefits of free and open competition.
- “Corrupt Practice” means the offering, giving, receiving or soliciting of anything of value, pressurizing to influence the action of a public official in the process of work order execution.
- UKSLSA, Nainital will reject a proposal for award and may forfeit the E.M.D. and/or Performance Guarantee if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for, or in executing, contract(s).
- Any effort by a bidder or bidder’s agent / consultant or representative howsoever described to influence the UKSLSA, Nainital in any way concerning scrutiny / consideration / evaluation / comparison of the bid or decision concerning award of contract shall entail rejection of the bid.

8. Lack of Information to Bidder:

The Bidder shall be deemed to have carefully examined all contract documents to his entire satisfaction. Any lack of information shall not in any way relieve the Bidder of his responsibility to fulfill his obligation under the Contract.

9. Contract Obligations:

If after the award of the contract the bidder does not sign the Agreement or fails to furnish the Performance Bank guarantee along with the inception report and working schedule as per the bid requirements & if the operation is not started within 15 working days after submission of P.B.G. as mentioned in the bid, Uttarakhand State Legal Services Authority, Nainital reserves the right to cancel the contract and apply all remedies available under the terms and conditions of this contract.

10. Tender Price:

- Bidder may submit rates for any particular individual item or for all items. The evaluation will be done on the basis of lowest rates of individual items not on the total cost of items.
- The priced bid should indicate the prices in the format/ price schedule only.
- Price shall be inclusive of all freight, forwarding, transit insurance and installation charges.
- The price bid should be separately shown with details of all applicable taxes. Successful Bidder will have to supply/provide goods with an Invoice from a place located within State of Uttarakhand.
- The prices should include 5 Years warranty for all proposed hardware and 5 Years warranty/support for proposed software's which is supplied.
- The Bidders should quote prices strictly as per the price composition stated above failing which the offers are likely to be rejected.
- If the Hardware/Software is extended/upgraded any time in between, the prices for the additional components/software's should be same during the warranty period and for upgrades beyond rates should be separately mentioned with a validity for the next AMC term effective date of PO for the same.
- The Bidder should provide the rate card for the hardware components including its hardware and software setup in case of extension/expansion/upgrades at a later date, as and when requested.

11. Licensing Requirements

- All OS/ System software/ Other Applicable Software, licenses, etc. must be procured in the name of the Uttarakhand State Legal Services Authority, Nainital. The system software/ other applicable software licenses mentioned in the Bill of Materials or provided along with, shall be genuine, perpetual, full use and should provide upgrades, patches, fixes, security patches and updates directly from the OEM.

- Bidder (SI/OEM/Distributor/Partner) shall provide a comprehensive warranty that covers all components after the issuance of the final acceptance by the department. The warranty should cover all materials, licenses, services, and support for all the related software's, patches upgrades for the period of entire project duration. SI shall administer warranties with serial number and warranty period.
- Bidder (SI/OEM/Distributor/Partner) shall transfer all the warranties to the Uttarakhand State Legal Services Authority, Nainital at no additional charge at the time of termination of the project. All warranty documentation (no expiry) will be delivered to department.

12. Repeat/Upgrade Order

Uttarakhand State Legal Services Authority, Nainital may place repeat order upto 25% of the order value, if desired, within 24 months from the date of purchase order / letter of intent by placing PO at the existing terms & conditions and cost.

13. Road Permit

In case of delivery of hardware to the areas where Road Permit is required for transportation of goods, it is the responsibility of Bidders to provide the same making all the arrangements required in advance without any extra cost to the Uttarakhand State Legal Services Authority, Nainital. However, Uttarakhand State Legal Services Authority, Nainital will provide any letter, if required by the Bidders for carrying out the task.

14. Bid Currency

The prices should be quoted in Indian Rupees. Payment for the supply of equipment as specified in the agreement shall be made in Indian Rupees only. The bid validity would be for a duration of **180 days** from the last date of submission of bid.

15. Bid Security / Earnest Money Deposit (EMD)

The bidder will have to submit **Non-refundable Bid Processing Fees of Rs. 1500/- & Earnest Money Deposit (E.M.D.) of Rs. 1,50,000/- (Refundable)** on or before date & hours of submission of bid in a sealed cover at UKSLSA office with the heading **“Etender (ETENDER) for Supply and Installation of Hardware under e-Court (Phase-II) Project”**

- Bid processing fees must be in the form of Demand Draft in the name of **“Uttarakhand State Legal Services Authority, Nainital”** payable at Nainital along with the covering letter.
- Bid Security / EMD as mentioned above, shall be submitted in favour of Member Secretary, Uttarakhand State Legal Services Authority, Nainital, in the form of Demand Draft **QR** in the form of an unconditional Bank Guarantee **(which should be valid for 6 months from the last date of bid submission)** of any Nationalized Bank including the public sector bank or

Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks operating in India.

Note: Failing to submit physical covers of EMD and bid processing fees as mentioned above on or before given time may lead to the rejection of the bid.

- In case of non-receipt of Bid processing fees & EMD as mentioned above, your bid will be rejected by UKSLSA as non-responsive.
- Unsuccessful bidder's E.M.D. will be returned as promptly as possible after the expiration of the period of bid validity OR upon the successful Bidder signing the Contract, and furnishing the Performance Bank Guarantee @ 10% of the total order value as prescribed by UKSLSA, whichever is earlier.
- The successful Bidder's E.M.D. will be returned upon successful completion of the work.
- The EMD may be forfeited at the discretion of Uttarakhand State Legal Services Authority, Nainital, on account of one or more of the following reasons:
 - a) If a Bidder withdraws their Bid during the period of Bid validity.
 - b) If Bidder does not respond to requests for clarification of their Bid
 - c) If Bidder fails to co-operate in the Bid evaluation process, and
 - d) In case of a successful Bidder, the said Bidder fails:
 - i. To sign the Agreement / Contract in time
 - ii. To furnish Performance Bank Guarantee
 - iii. If the bidder is found to be involved in fraudulent practices.

16. Period of Validity of Bids

- **Bids shall remain valid for 180 days after the last date** of bid submission prescribed by Uttarakhand State Legal Services Authority, Nainital. A Bid valid for a shorter period shall be rejected as non-responsive. However, considering the future requirements for additional quantity of Hardware/ Software licenses (if required), Bidder has to supply the same at the finalized discounted rates (as per the financial bid format) during the AMC period of 5 years.
- In exceptional circumstances, Uttarakhand State Legal Services Authority, Nainital may solicit Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The Bid security shall also be suitably extended.

17. Late Bid

No bidder may be able to upload or submit the bid after the bid due date/time. The system may have technical glitches while submitting. The bidder has to ensure that the Bid document has uploaded

18. Bid Due Date

- Bid must be uploaded by bidder not later than the date specified in the ETENDER.
- The Uttarakhand State Legal Services Authority, Nainital may, as its discretion, extend the bid due date, in that case all rights and obligations of the Uttarakhand State Legal Services

Authority, Nainital and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

19. Modification and Withdrawal of Bid

- The Bidder may modify or withdraw its bid before the due date of bid submission.
- No Bid may be modified subsequent to the deadline for submission of bids.
- No Bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of Bid validity specified by the Bidder on the bid letter form. Withdrawal of a Bid during this interval may result in the bidder's forfeiture of its Bid security.

20. Opening of Bids by Uttarakhand State Legal Services Authority

- Bids will be opened in the presence of Bidder's representatives, who choose to attend.
- The Bidder's names, bid modifications or withdrawals, discounts and the presence or absence of relevant Bid security and such other details as the Uttarakhand State Legal Services Authority, Nainital officer at his/her discretion, may consider appropriate, will be announced at the opening.
- Immediately after the closing time, the Uttarakhand State Legal Services Authority, Nainital contact person shall open the Un-Priced Bids and list them for further evaluation.

21. Evaluation of Bids

- Only the proposals received upto due date and time at the designated place will be considered for evaluation. To facilitate evaluation, Office of Member Secretary, Uttarakhand State Legal Services Authority, Nainital may, at its sole discretion, seek clarification in writing from any bidder.
- Uttarakhand State Legal Services Authority, Nainital will prepare comparative Statement as per the decision of the e-tender Committee, which will be appropriately displayed in the Uttarakhand e-Tender portal. Financial Bid submitted by the Bidders, those who have qualified in the Technical Bid, would be evaluated in the following manner: Items wise rate offered by the technically eligible bidders in the prescribed BOQ sheet shall be aggregated the lowest aggregate value shall be considered as the L1 rate offer.

22. Contacting Uttarakhand State Legal Services Authority

- Bidder shall not approach Uttarakhand State Legal Services Authority officers outside of office hours and/ or outside Uttarakhand State Legal Services Authority office premises, from the time of the Bid opening to the time the Contract is awarded.
- Any effort by a bidder to influence Uttarakhand State Legal Services Authority officers in the decisions on Bid evaluation, bid comparison or contract award may result in rejection of the Bidder's offer. If the Bidder wishes to bring additional information to the notice of the Government of Uttarakhand, it should do so in writing.
- In case bidder wants to furnish information regarding blacklist of other bidders, they have to provide documentary evidence for the same, without documentary evidence such representation will not be entertained.

23. Rejection/Acceptance of Bids

Member Secretary, Uttarakhand State Legal Services Authority reserves the right to reject/accept any Bid, and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for such decision.

24. Preliminary Examination of Bid

- **Un-priced Bid** documentation shall be evaluated in two steps.
 - Firstly, the documentation furnished by the Bidder will be examined based on the following criteria:
 - a) Compliance to bid document
 - b) Evaluation of Eligibility Criteria & Technical Specifications of the Product / Solution Offered. (The bidder shall provide details in the bid)
 - c) Experience in handling such projects (the bidder shall provide information in the BID)
 - In the second step, Uttarakhand State Legal Services Authority may ask Bidder(s) for additional information, demonstration of the solution to verify claims made in Un-Priced Bid documentation.
- **Priced Bid:** The financial bid of the technically qualified bidders will be opened and financially L1 bidder will be decided from the sum total of prices for all line items without tax as per the financial bid format and then called for further negotiations, if required.

25. Award of Contract

- **Award Criteria:** The Criteria for selection will be based on the evaluation criteria decided by UKSLSA.
- The quantities may decrease or increase at the time of finalization, depending upon the change in the requirements/grants available with the purchaser(s), which shall be binding to the bidder.
- In case, if the first bidder (selected as per the criteria list) does not accept the award of contract or is found to be involved in corrupt and/or fraudulent practices the next bidder in the list will be awarded the contract.
- The rates should be valid for 180 days.

26. Notification of Award & Signing of Contract

Prior to expiration of the period of Bid validity, Uttarakhand State Legal Services Authority will notify the successful Bidder and issue a work order.

27. Limitation of Vendor's Liability:

Vendor's cumulative liability for all its obligations under the contract shall not exceed the contract value and the Vendor shall not be liable for incidental, consequential, or indirect damages including loss of profit or saving.

28. Force Majeure

- Force Majeure shall mean any event or circumstances or combination of events or circumstances that materially and adversely affects, prevents or delays any Party in performance of its obligation in accordance with the terms of the Agreement, but only if and to the extent that such events and circumstances are not within the affected party's reasonable control, directly or indirectly, and effects of which could have prevented through Good Industry Practice or, in the case of construction activities through reasonable skill and care, including through the expenditure of reasonable sums of money. Any events or circumstances meeting the description of the Force Majeure which have same effect upon the performance of any contractor shall constitute Force Majeure with respect to the Bidder. The Parties shall ensure compliance of the terms of the Agreement unless affected by the Force Majeure Events. The Bidder shall not be liable for forfeiture of its implementation / Performance guarantee, levy of Penalties, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Agreement is the result of Force Majeure.
- **Force Majeure Events:** The Force Majeure circumstances and events shall include the following events to the extent that such events or their consequences (it being understood that if a causing event is within the reasonable control of the affected party, the direct consequences shall also be deemed to be within such party's reasonable control) satisfy the definition as stated above. Without limitation to the generality of the foregoing, Force Majeure Event shall include following events and circumstances and their effects to the extent that they, or their effects, satisfy the above requirements:
 - Natural events ("Natural Events") to the extent they satisfy the foregoing requirements including:
 - a) Any material effect on the natural elements, including lightning, fire, earthquake, cyclone, flood, storm, tornado, or typhoon;
 - b) Explosion or chemical contamination (other than resulting from an act of war);
 - c) Epidemic such as plague;
 - d) Any event or circumstance of a nature analogous to any of the foregoing.
 - Other Events ("Political Events") to the extent that they satisfy the foregoing requirements including:
 - Political Events which occur inside or Outside the State of Uttarakhand or involve directly the State Government and the Central Government ("Direct Political Event"), including:
 - a) Act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, blockade, embargo, revolution, riot, insurrection, civil commotion, act of terrorism or sabotage;
 - b) Strikes, work to rules, go-slows which are either widespread, nation-wide, or state-wide and are of political nature;
 - c) Any event or circumstance of a nature analogous to any of the foregoing.
- **Force Majeure Exclusions:** Force Majeure shall not include the following event(s) and/or circumstances, except to the extent that they are consequences of an event of Force Majeure:
 - a) Unavailability, late delivery

- b) Delay in the performance of any OEM/IA, sub-contractors or their agents;
- **Procedure for Calling Force Majeure:** The Affected Party shall notify to the other Party in writing of the occurrence of the Force Majeure as soon as reasonably practicable, and in any event within 5 (five) days after the Affected Party came to know or ought reasonably to have known, of its occurrence and that the Force Majeure would be likely to have a material impact on the performance of its obligations under the Agreement.

29. Contract Obligations

Once a contract is confirmed and signed, the terms and conditions contained therein shall take precedence over the Bidder's bid and all previous correspondence.

30. Amendment to The Agreement

Amendments to the Agreement may be made by mutual agreement by both the Parties. No variation in or modification in the terms of the Agreement shall be made except by written amendment signed by both the parties. All alterations and changes in the Agreement will take into account prevailing rules, regulations and laws.

31. Use of Agreement Documents and Information

- The Bidder shall not without prior written consent from Uttarakhand State Legal Services Authority disclose the Agreement or any provision thereof or any specification, plans, drawings, pattern, samples or information furnished by or on behalf of Uttarakhand State Legal Services Authority in connection therewith to any person other than the person employed by the Bidder in the performance of the Agreement. Disclosure to any such employee shall be made in confidence and shall extend only as far as may be necessary for such performance.
- The Bidder shall not without prior written consent of Uttarakhand State Legal Services Authority make use of any document or information made available for the project except for purposes of performing the Agreement.
- All project related documents issued by Uttarakhand State Legal Services Authority other than the Agreement itself shall remain the property of Uttarakhand State Legal Services Authority and Originals and all copies shall be returned to Uttarakhand State Legal Services Authority on completion of the Bidder's performance under the Agreement, if so required by the Uttarakhand State Legal Services Authority.

32. Assignment & Sub Contracts

The Bidder shall not assign, in whole or in part, its rights and obligations to perform under the Agreement to a third party or a sub-contractor, except with the prior written consent from Uttarakhand State Legal Services Authority. Such notification shall not relieve the Bidder from any liability or obligation under the Agreement. The Bidder shall fully indemnify Uttarakhand State Legal Services Authority for any claims/damages whatsoever arising out of the Sub contracts.

33. Resolution of Disputes

- If any dispute arises between the Parties hereto during the subsistence or thereafter, in connection with the validity, interpretation, implementation or alleged material breach of any provision of the Agreement or regarding a question, including the questions as to whether the termination of the Contract Agreement by one Party hereto has been legitimate, both Parties hereto shall endeavor to settle such dispute amicably. The attempt to bring about an amicable settlement is considered to have failed as soon as one of the Parties hereto, after reasonable attempts [which attempt shall continue for not less than 30 (thirty) days], give 15 days' notice thereof to the other Party in writing.
- In the case of such failure the dispute shall be referred to a sole arbitrator or in case of disagreement as to the appointment of the sole arbitrator to three arbitrators, two of whom will be appointed by each Party and the third appointed by the two arbitrators.
- The place of the arbitration shall be Nainital, Uttarakhand.
- The Arbitration proceeding shall be governed by the Arbitration and Conciliation Act of 1996 as amended.
- The proceedings of arbitration shall be in English language.
- The arbitrator's award shall be substantiated in writing. The arbitration tribunal shall also decide on the costs of the arbitration procedure. The Parties hereto shall submit to the arbitrator's award and the award shall be enforceable in any competent court of law.

34. Terms of Execution & Delivery Time Schedule:

- The Bidder shall deliver the equipment within 3 weeks from the date of the Purchase order. In case of delay in delivery of equipments, penalty will be charged as mentioned in LD (Liquidated Damages) clause.
- The Bidder shall complete the installation and configuration of the entire solution within 3 weeks from date of delivery. Any delay beyond stipulated period will attract additional penalty, as mentioned in the LD clause.
- Part of the week will be considered as full week. Only business days would be calculated within the week, excluding holidays.
- The Bidder should have adequate number of qualified/certified and experienced resources with requisite skills required to manage the delivery/ Installation Setup as per the scope of the project.

35. Liquidated Damage Clause & Delivery Related Penalty

- Notwithstanding the UKSLSA's right to cancel the order, liquidated damages at 0.5% of the cost of undelivered equipments per site per week will be charged for every week's delay in delivery subject to maximum 5%.
- The Bidder shall complete the installation and configuration within 3 weeks from date of Installation & Commissioning as mentioned in clause 35 above. Any delay beyond stipulated period will attract additional penalty @ 0.5% per week of order value maximum 5%.
- Maximum penalty is of 5% of order value excluding Annual Maintenance Charges (AMC).
- The UKSLSA reserves its right to recover these amounts by any mode such as adjusting from

any payments to be made by the UKSLSA to the company.

- Part of week will be treated as a week for this purpose.
- However, the UKSLSA may, at its discretion, waive the liquidated damages in case the delay cannot be attributed to the Bidder.

36. Taxes & Duties

Bidder is liable for all taxes and duties etc. Dealer who does not hold a valid Permanent Account Number (PAN)/ Tax Identification Number (TIN) from Income Tax department, GoI and who is not registered under the GST prevalent in the State where his business is located shall not be eligible for bidding. The GST Registration Number should be quoted and a GST clearance certificate from the Commercial Taxes Officer of the Circle concerned valid on the date of submission of bid shall be submitted without which the bid is liable to rejection. The bidder quoting GST should have valid GST registration in the state of Uttarakhand and he should mention the same VAT/GST registration number in the bid document. GST must be shown separately.

- The income tax, service tax, etc., if applicable, shall be deducted at source from the payment to the Supplier/ Selected bidder(s) as per the law in force at the time of execution of contract.
- The entry tax, if applicable shall be deducted at source and deposited in the government treasury in proper revenue receipt head of account.
- For goods supplied from within India, the successful/ selected bidder(s) shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
- Revision in GST shall be on account of the tendering authority if it has been asked for separately in the financial bid and is not taken into account for the purpose of comparison of bids. If, however, they have not been asked for separately, any benefit or additional cost will be on account of the bidder(s). Revision of any other tax or duty shall be on account of the bidder(s).

37. Books & Records

Bidder shall maintain adequate books and records in connection with Contract and shall make them available for inspection and audit by Government of Uttarakhand during the terms of Contract until expiry of the performance guarantee.

38. Insurance:

- The Goods supplied under the Contract shall be fully insured against loss by theft, destruction or damage incidental to manufacture or acquisition, transportation, storage, fire, flood, under exposure to weather and delivery at the designates project locations, in accordance with the applicable terms. The insurance charges will be borne by the supplier and Purchaser will not be required to pay such charges if incurred.
- The goods will be delivered at the FOR destination in perfect condition.

39. Transportation

- The supplier/ selected bidder shall be responsible for the proper packing so as to avoid damage under normal conditions of transport by sea, rail and road or air and delivery of the material in the good condition to the consignee at destination. In the event of any loss, damage, breakage or leakage or any shortage the bidder(s) shall be liable to make good such loss and shortage found at the checking/ inspection of the material by the consignee. No extra cost on such account shall be admissible.
- All goods must be sent freight paid through Railways or goods transport from the supplier's/ selected bidder's bill.

40. Payments Terms

- The supplier's/ selected bidder's request for payment shall be made to the purchaser in writing, accompanied by invoices describing, as appropriate, the goods delivered and related services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfillment of all the obligations stipulated in the Contract.
- Due Payments shall be made promptly by the purchaser, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder(s), and the purchaser has accepted it.
- The currency or currencies in which payments shall be made to the supplier/ selected bidder(s) under this Contract shall be in Indian Rupees (INR) only.
- All remittance charges will be borne by the supplier/ selected bidder(s).
- In case of disputed items, disputed amount shall be withheld and will be paid only after settlement of the dispute.
- Payment in case of those goods which need testing shall be made only when such tests have been carried out, test results received conforming to the prescribed specification.
- Advance Payments will not be made.
- Any penalties/ liquidated damages, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective milestones.
- Taxes (work contract tax, service tax, GST, income tax, etc.), as applicable, will be deducted at source, from due payments, as per the prevalent rules and regulations.

Note:- In case of any confusion/misinterpretation/typographical mistakes etc. in this tender document, the decision of Member Secretary, Uttarakhand State Legal Service Authority will be Final and binding. The bidder may contact at 05942-236552 between 10:00 AM to 5:00 PM during working days for any clarification/additional information.

Annexure 'A'

SNo.	Particulars	To be filled by the Bidder	
1.	Name of the Agency		
2.	Whether Demand draft of Rs. 1500 (non-refundable) payable in the name of Member Secretary, Uttarakhand State Legal Services Authority, Nainital is attached along-with the tender as tender fee.		
3.	Details of EMD		
	(i)	Amount:	
	(ii)	Draft/BG/FDR No.:	
	(iii)	Date:	
(iv)	Issuing Bank:		
4.	Date of establishment of the firm		
5.	Office address of the firm with office telephone number, fax number and mobile number and name of the contact person		
6.	The turnover of agency from the related work in each of the last three financial years. (attach relevant documents)	2017-2018
		2016-2017
		2015-2016
7.	Registration with concerned Government Authorities. (copy to be enclosed).		
8.	PAN (copy to be enclosed)		
9.	Tax Registration Number (copy to be enclosed).		
10.	Length of experience in the field (should not be less than 5 Years).		
11.	Experience in dealing with Govt. Departments (Indicate the names of the Departments and years of dealing with those Departments and attach copies of order)		
12.	Whether a copy of the terms and conditions duly signed, in token of acceptance of the same, is attached.		
13.	List of other clients.		
14.	The bidder should be a OEM/Company/Distributor/ having experience of minimum 5 years in India and registered.		
15.	The bidder must have direct authorization from major OEMs for selling and supporting components offered. Bidder needs to furnish the authorization letter from Original Equipment Manufacturer in case of authorized partner/ representative/ system integrator.		
16.	The bidder/OEM should have certification from an accredited and		

	internationally reputed firms for ISO 9001:2008	
17.	The Bidder should have at least one office in Uttarakhand and preferably support centers/ logistics for the entire state.	
18.	The OEM/ Distributor should be ready to supply in one shot in specific time.	
19.	Bidder should not be under a declaration of ineligibility for corrupt or fraudulent practices issued by Government of India or by Government of any other State in India or by Government of Uttarakhand or any of the PSU in India at the time of bidding.	
20.	Bidder should not have violated / infringed on any Indian or foreign trademark, patent, registered design or other intellectual property rights any time anywhere in India.	
21.	The bidder has not been blacklisted in the past by any of the State Governments across the country or Government of India and that it will not form any cartel with the other bidders. (undertaking to this effect is to be attached in this regard.)	

Annexure 'B'**Item Rate BoQ**

Tender Inviting Authority: Member Secretary, Uttarakhand State Legal Services Authority at Nainital					
Name of Work: For supply and installation of Hardware under e-Courts (Phase- II) project					
Contract No: eTender/1283/UKSLSA/eCourtHardware2017					
Name of the Bidder/ Bidding Firm / Company :					
PRICE SCHEDULE					
(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)					
NUMBER #	TEXT #	NUMBER #	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description (Refer Annexure 'D' for details)	Total Items to be procured (Refer Annexure 'D' for details)	Per Unit Rate inclusive of all taxes In Figures To be entered by the Bidder in Rs. P.	TOTAL AMOUNT With Taxes	TOTAL AMOUNT In Words
1	2	3	4	5	6
1	Intel i3 Regular Desktop or Equivalent (maximum estimated price per unit is INR 35,000)	88		0.00	INR Zero Only
2	Intel i5 Regular Desktop or Equivalent (maximum estimated price per unit is INR 42,000)	13		0.00	INR Zero Only
3	MFD Duplex Network Printer (maximum estimated price per unit is INR 29,000)	44		0.00	INR Zero Only
4	UPS 1 KVA (1-hour backup) (maximum estimated price per unit is INR 30,000)	44		0.00	INR Zero Only
5	LAN Points	202		0.00	INR Zero Only
Total in Figures				0.00	INR Zero Only
Quoted Rate in Words				INR Zero Only	

Annexure 'C'**Specifications for Hardware Items for DLSAs & TLSCs (eCommittee, Supreme Court of India)****1. Specification of Computer Systems**

S. N.	Computer System Type	Intel i3 Regular Desktop or Equivalent	Intel i5 Regular Desktop or Equivalent	Compliance (Y/N/Remark)
1.	Category	Business (for work) segment (Not Home segment)		
2.	Form Factor	Small Form Factor with Volume less than 13 litres		
3.	Make, Model/Part No.	To be given by the bidder- exactly and in specific		
4.	Processor & Motherboard			
(a)	Processor Family	Intel Core i3 (6 th Generation) or equivalent	Intel Core i5 (6 th Generation) or equivalent	
(b)	Base Frequency	3.0 GHz or more		
(c)	Processor cache	4 MB or more L3 cache	6 MB or more L3 cache	
(d)	Motherboard	Intel Original Motherboard or Equivalent performance chipset motherboard		
(e)	TDP (Thermal Design Power)	Not more than 55W	Not more than 65W	
5.	Memory & Disk Storage			
(a)	System Memory (RAM)	4 GB DDR3 with one unused slot	8 GB DDR3 with one unused slot	
(b)	Expandable Memory	Upto 8 GB, at least 2 slots	Upto 16 GB, at least 2 slots	
(c)	Hard Disk	Integrated Dual Port SATA III Controller, HDD 500 GB, 7200 RPM or more		
6.	Platform/ Architecture			
(a)	Preloaded Operating System	Ubuntu /Free DOS / Without OS Drivers & Plugins for all hardware for Ubuntu 14.04 required		
(b)	Operating System Certification	Ubuntu-Linux 14.04 LTS		
(c)	System Architecture	64 -Bit		
7.	Display & Graphics			
(a)	Screen Size & Resolution	18.5 inch, TFT LED HD Resolution or better with relevant TCO Certification		
(b)	Screen Type	HD Wide Screen Backlit LED Anti-Glare Display		
(c)	Graphic Processor	Intel HD or equivalent integrated HD Graphics as per the processor		
(d)	Monitor Mounting Support	Vesa Screws Cover for Wall Mount		

8.	Input	
(a)	Web Camera	N.A.
(b)	Pointer Device & Keyboard	OEM USB Optical Scrolling Mouse, OEM USB Standard 104 Keys keyboard
9.	Audio	
(a)	Microphone	N.A.
(b)	Speakers	Stereo Sound Speakers (Built-in-with CPU Cabinet or Monitor)
10.	Communication	
(a)	Ethernet	Integrated Gigabit Ethernet (IPv6 complaint)
(b)	Wireless	N.A.
11.	Ports / Slots	
(a)	USB Port	4 x USB 2.0, 2 x USB 3.0
(b)	Other Ports	Mic In, Speaker Out, RJ45, VGA/HDMI/Display Port Out
12.	Power Supply & Energy Efficiency (Green Compliance)	
(a)	Power Supply / Adaptor	Optimum Wattage SMPS to support full use of system with all USB ports utilized
(b)	Energy Certification	Energy Star (EPA) ver 5.0 or later / BEE India Star ver 1 or later
(c)	Power Management	ACPI complaint
13.	Security Features	
(a)	USB Ports Security	USB Port Disable (through BIOS)
14.	Other Specifications	
(a)	Hardware Drivers	Vendor to provide drivers for Ubuntu-Linux 14.04 LTS
(b)	OEM Product	Original Equipment Manufacturer (OEM) manufacturer or its authorized distributors/dealers with OEM
15.	Warranty & Service Support	
(a)	Warranty	5 years on site Comprehensive Warranty support with L1 support from bidder and L2 support from OEM
(b)	Service Centre	Must have / preferred Company Authorized Service Centre in Capital City / SLSA place

Note: all of the above configurations should be read as equivalent or better than.

2. Specification of MFD Duplex Network Printer

S. No.	Specifications	Description	Compliance (Y/N/Remark)
1.	Print		
(a)	Printing Method	Monochrome Laser	
(b)	Simplex Printing Speed (A4)	25 ppm or more	
(c)	Print Resolution	600 x 600 dpi	
(d)	First Printout Time	10 second or less	
(e)	Auto Duplex Print	Auto Duplex Standard	
(f)	Available Paper Size for Auto Duplex Print	Plain Paper, Heavy Paper, Transparency, Label, Index Card, Envelope	
2.	Bidder to Give Details		
(a)	Yield per Toner Cartridge		
(b)	Whether Toner cartridge & Drum Integrated		
(c)	Whether Cartridge is refillable		
3.	Paper Handling		
(a)	Auto Document Feeder (ADF)	30 sheets	
(b)	Paper Size Auto Document Feeder	A4, B5, A5, B6, Letter, Legal	
(c)	Paper Input (Standard)	250-sheets (Plain Paper of 60-80 gsm), 1-sheet Multipurpose Tray	
(d)	Paper Output	100 sheets	
(e)	Sizes (Standard Cassette)	A4, B5, A5, B6, Letter, Legal	
(f)	Paper Sizes (Multipurpose Tray)	A4, B5, A5, B6, Letter, Legal	
(g)	Paper Types	Plain Paper, Heavy Paper, Transparency, Label, Index Card, Envelope	
4.	Scan		
(a)	Scan Resolution	Optical 600 x 600 Dpi or better	
(b)	Color depth	24-bit Color Scanning	
(c)	Scan Speed	Upto 12 ppm (Black & White), Upto 5 ppm (Color)	
(d)	Pull Scan	Yes. USB & Network	
(e)	Push Scan (Scan to PC)	Yes, USB & Network	
(f)	Scan Features	TWAIN Compatible	
(g)	Scan Output	PDF, JPG, TIFF etc	
(h)	Scanning Options	Color, Grey Scale, Black & White etc	
(i)	Scanner Compatibility	SANE Family of Scanners (SANE Project Supported Device)	

S. No.	Specifications	Description	Compliance (Y/N/Remark)
5.	Copy		
(a)	Copy Speed (Simplex: A4)	25 cpm (copies per minute) or more	
(b)	Copy Resolution	600 x 600dpi	
(c)	First Copy Out Time (A4)	10 seconds or less	
(d)	Reduce / Enlargement	25 -400 %	
6.	Fax		
(a)	Modem Speed	Up to 33.6Kbps	
(b)	Memory Capacity	Up to 100 pages	
(c)	Coded Dial	Up to 99 dials	
(d)	Receive Mode	FAX Only, Manual, Answering, Fax/TelAuto Switch	
(e)	Memory Backup	Permanent fax memory back-up	
(f)	Other Fax Features	Plain Paper Fax, EPABX Compatible, Auto Redial, Fax Activity Reports, Fax Activity Result Reports, Fax Activity Management Reports	
7.	Connectivity & Software		
(a)	Standard Interface(s)	USB 2.0 High-Speed,10/100 Base-T Ethernet (Network), Phone Line Port	
(b)	Network Security (Wired)	IP/Mac address filtering	
(c)	Compatible Operating Systems*3	Ubuntu 14.04, Windows Vista and later including Windows 8 (all 32 and 64 bit both)	
8.	General Specifications		
(a)	Memory	64 Mb or Higher	
(b)	Power Requirements	AC 220 -240V ($\pm 10\%$), 50 / 60Hz ($\pm 2\text{Hz}$)	
(c)	Monthly Duty Cycle	10000 Pages	
(d)	Energy Certification	Energy Star (EPA) ver 5.0 / BEE India Star ver 1	
(e)	Warranty	5 Years Comprehensive warranty including all parts except toner Cartridge with onsite support	

Note: Whole of the above configuration should be read as 'the same, equivalent or better/more.

3. Specification of UPS

S. N.	Specifications	Description	Compliance (Y/N/Remark)
1	Capacity	1 KVA LINE INTERACTIVE	
2	Input Voltage and Frequency	140-270 V, 47 to 53 Hz	
3	Output Voltage and Frequency (On Mains)	230 +/- 5 % with AVR (Automatic Voltage Regulation), 50 hz +/- synchronized with Input Power Frequency	
4	Output Voltage and Frequency (On Battery)	230 V +/- 3% with 50 Hz	
5	Backup Time	60 minutes	
6	Battery Type	Maintenance-free sealed Lead-Acid battery with suspended electrolyte: leakproof	
7	Overload Capacity	110%	
8	Efficiency	80% or more	
9	Output Wavetype	Quasi Sinewave or better	
10	Transfer Time	< 5 milliseconds	
11	Load Power Factor	0.6	
12	Other Features	Cold Start, Auto Start, Generator Compatible, No Load Shutdown	
13	Protections from	Surge, Short Circuit, Spikes, DC Undervoltage and Overload	
14	Indicators	Mains, On Battery, Charge, Overload	
15	Alarms	Low Battery, Mains Off, Tripping	
16	Operating Environment	0 – 40 °C	
17	Operating Relative Humidity	0 – 95%	
18	Audible noise at 1 meter from surface of unit	Not more than 50.00 dBA	
19	Output Sockets	3 or more with 3 pins	
20	Warranty	5 years Onsite including batteries	

Note: Whole of the above configuration should be read as 'the same, equivalent or better/more.

Annexure 'D'

DLSAs & TLSCs where the hardware e.g. Computers, Printers, UPS has to be installed under Phase-II of eCourts Project							
Sr. No.	District Name	Name of the DLSA & TLSC	Intel i3 Regular Desktop or Equivalent	Intel i5 Regular Desktop or Equivalent	MFD Duplex Network Printer	UPS 1 KVA (1 hour backup)	Lan Points
1	Almora	DLSA, District & Sessions Court Complex, Almora	2	1	1	1	6
2	Almora	TLSC, Civil Court Complex Dwarahat, Almora	2	0	1	1	4
3	Almora	TLSC, Civil Court Complex Bhikiyasain, Almora	2	0	1	1	4
4	Almora	TLSC, Civil Court Complex Ranikhet, Almora	2	0	1	1	4
5	Bageshwar	DLSA, District Court Bageshwar	2	1	1	1	6
6	Bageshwar	TLSC, Civil Court Garur	2	0	1	1	4
7	Chamoli	DLSA, District Court Complex, Chamoli At Gopeshwar,	2	1	1	1	6
8	Chamoli	TLSC, Tehsil Headquarter Civil Court Karnprayag, Chamoli	2	0	1	1	4
9	Chamoli	TLSC, Civil Court Gairsain	2	0	1	1	4
10	Chamoli	TLSC, Civil Court Joshimath	2	0	1	1	4
11	Chamoli	TLSC, Civil Court Pokhari	2	0	1	1	4
12	Chamoli	TLSC, Civil Court Tharali	2	0	1	1	4
13	Champawat	DLSA, District Court Complex, Champawat	2	1	1	1	6
14	Champawat	TLSC, Civil Court, Tanakpur	2	0	1	1	4
15	Dehradun	DLSA, FTC Court Complex, Dehradun	2	1	1	1	6
16	Dehradun	TLSC, Civil Court Complex Chakrata	2	0	1	1	4
17	Dehradun	TLSC, Civil Court Complex Rishikesh	2	0	1	1	4
18	Dehradun	TLSC, Civil Court Complex, Vikasnagar	2	0	1	1	4
19	Haridwar	ADR Building, District & Session Court, Haridwar	2	1	1	1	6
20	Haridwar	TLSC, Civil Court, Roorkee, Haridwar	2	0	1	1	4
21	Haridwar	TLSC, Civil Court, Laksar, Haridwar	2	0	1	1	4

eTender for supply and installation of Hardware under e-Courts (Phase- II) project

22	Nainital	DLSA, District Court Complex, Nainital	2	1	1	1	6
23	Nainital	TLSC, Civil Court Haldwani	2	0	1	1	4
24	Nainital	TLSC, Civil Court Ramnagar	2	0	1	1	4
25	Pauri Garhwal	DLSA, District Court Complex Pauri	2	1	1	1	6
26	Pauri Garhwal	TLSC, Civil Court Kotdwar,	2	0	1	1	4
27	Pauri Garhwal	TLSC, Civil Court, Dhumakot	2	0	1	1	4
28	Pauri Garhwal	TLSC, Civil Court, Lansdowne	2	0	1	1	4
29	Pauri Garhwal	TLSC, Civil Court, Srinagar	2	0	1	1	4
30	Pithoragarh	DLSA, District Court Complex Pithoragarh	2	1	1	1	6
31	Pithoragarh	TLSC, Civil Court Complex Didihat	2	0	1	1	4
32	Pithoragarh	TLSC, Civil Court Complex Gangolihat (Camp Court)	2	0	1	1	4
33	Pithoragarh	TLSC, Civil Court Complex Munsyari	2	0	1	1	4
34	Rudraprayag	DLSA, District Court Complex,	2	1	1	1	6
35	Rudraprayag	TLSC, Outlying Court Complex Ukhimath	2	0	1	1	4
36	Tehri Garhwal	DLSA, District Court Complex Tehri Garhwal	2	1	1	1	6
37	Tehri Garhwal	TLSC, Civil Court Kirtinagar,	2	0	1	1	4
38	Tehri Garhwal	TLSC, Civil Court Narendranagar,	2	0	1	1	4
39	Udham Singh Nagar	DLSA, ADR Building Rudrapur Court Complex, U. S. Nagar	2	1	1	1	6
40	Udham Singh Nagar	TLSC, Kashipur Court Complex	2	0	1	1	4
41	Udham Singh Nagar	TLSC, Khatima Court Complex	2	0	1	1	4
42	Uttarkashi	DLSA, District Court Uttarkashi	2	1	1	1	6
43	Uttarkashi	TLSC, Outlying Court, Purola	2	0	1	1	4
44	Uttarkashi	TLSC, Civil Court, Barkot	2	0	1	1	4
		TOTAL	88	13	44	44	202