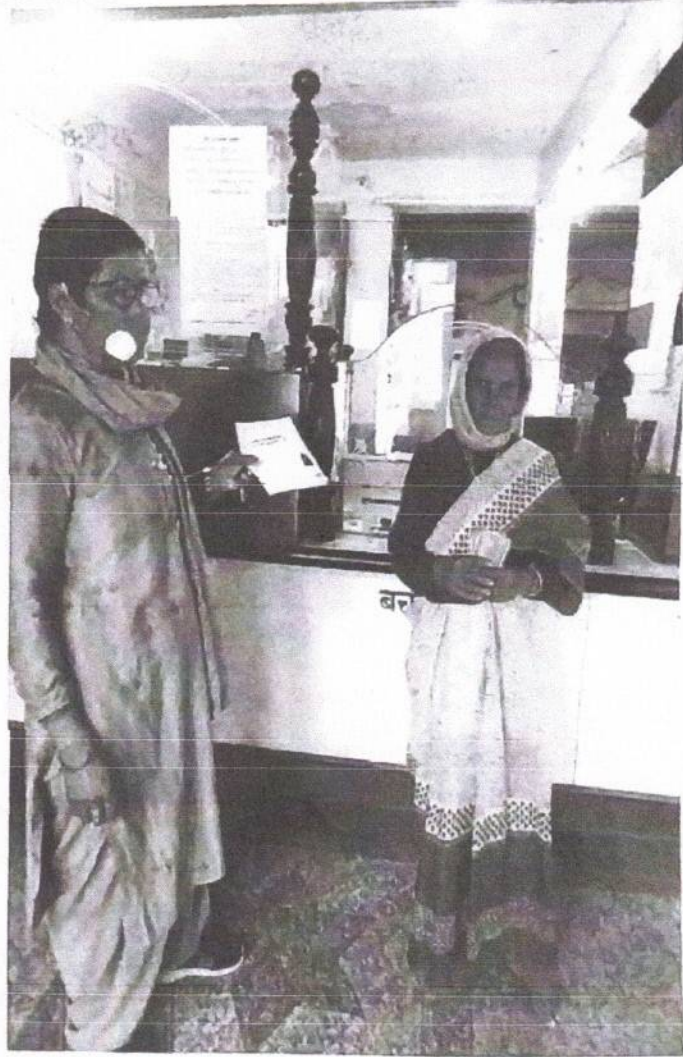


No. 2.

One Mrs Haruli Devi, a widow and poor lady, contacted to PLV Smt. Saraswati Bhatt PLV for Village Ason, Teh. Kapkote, Distt. Bageshwar during the year of 2020. Such lady apprised PLV Smt. Sarswati Bhatt that the village Pradhaan has submitted her document for pension but she is not getting any pension. PLV Mrs Saraswati Bhatt contacted District Social Welfare office and got the information that no such type of document are submitted before this office regarding Mrs. Haruli Devi. Since Mrs. Haruli Devi was above the 60 years so Social Welfare Department advised for Old Age Pension rather than widow pension. After due conversation with such old lady PLV Mrs Sarswati Bhatt came to know that such old lady has no document with her required for the pension. PLV Mrs Sarswati Bhatt helped such old lady to get all necessary document from different department. During this process such PLV came to know that Name and DOB of such old lady was not correct on the official record so first of all PLV helped her to get corrected her Name, DOB etc in official record and also helped her to get all the necessary documents and




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certificates from the different departments. Even such old lady had not her Bank Account so the PLV helped her to open her Bank Account. All this process took approximately one years time.

After getting all necessary certificate and documents such PLV helped the old lady to fill up the pension form. Such PLV also helped to process her pension application through Block Development Officer to District Social Welfare Officer Bageshwar. After long journey and with active participation of PLV Sarswati Bhatt the old age pension of Mrs. Haruli Devi has been sanctioned by District Social Welfare Department Bageshwar.

Mrs. Haruli Devi is so old and illiterate that she is not even able to withdraw her pension by her own so the PLV Sarswati Bhatt is helping her to withdraw her pension according to her requirement in the month of June 2022 such PLV brought Mrs Haruli Devi to her Bank and helped her to withdraw her pension amount from her pension account.

This is a success story as the PLV Mrs. Sarswati Bhatt helped such an old and widow lady who was suffering economic hardship due to her old age and lack of knowledge and some time even miss guided.

  
Secretary 20/06/22  
District Legal Services Authority  
Bageshwar